

# GET THE FACTS

**Q: What are equalization stations, and what do they do?**

A: There's not enough storage capacity in this area's wastewater system for the high volume during a heavy rain. This causes wastewater overflows at certain manholes and directly into the Tennessee River at multiple areas, including the west bank location.

Equalization stations create capacity, prevent overflows and help equalize the wastewater throughout the City's wastewater system. The stations will temporarily store wastewater and stormwater until the system has the capacity to handle it.

**Q: What else is the City doing to fix the problem?**

A: The City has a 20-year plan to make significant improvements to the City's wastewater system and dramatically increase capacity. This plan will:

- Maximize use of existing facilities
- Rehabilitate pipelines and manholes
- Increase capacity at the Moccasin Bend Wastewater Treatment Plant
- Upgrade pump stations
- Add equalization stations in specific locations around the City

**Q: What is the City building at the Hamm Road site?**

A: Three equalization stations are under construction. Each of the three stations will temporarily hold up to 10 million gallons of wastewater and stormwater until the system has the capacity to handle the water.

**Q: Why build at this location?**

A: This site is owned by the City and has the needed infrastructure to connect to the wastewater treatment facilities, saving ratepayers millions of dollars.

**Q: When does construction start and end?**

A: Construction began in Spring 2019. Each station takes approximately 18 months to build.

**Q: What will I see during construction?**

A: Property owners in the area may notice additional vehicles, heavy equipment and noise in the area during the work.

**Will sewer service be interrupted during construction?**

A: No. Your service will not be disrupted during the work.

**Q: Will it smell?**

A: There will be no odor. Each equalization station is enclosed and will temporarily store a mixture of wastewater and stormwater. Our stations are also equipped with additional measures to ensure that they do not smell.

**Q: Who can I contact if I have questions?**

A: If you have questions about this project or are unable to attend the public meeting, please contact Public Works at [publicworks@chattanooga.gov](mailto:publicworks@chattanooga.gov) .